



# Hospital Update

January 2026

# Moving to excellence: Our performance



## How we are doing

We continue to make progress. Thanks to our brilliant teams, we have exited tiering oversight for cancer - a significant milestone.

- Cancer FDS has improved to 85.7% in Nov – top 10 in country
- 62-day cancer Referral to Treatment standard - 70.2% in Nov
- Elective – reduced overall waiting list by 30% in last year
- 18w RTT – improved to 65% in Nov
- Diagnostics - DMO1 (6 week waits) – 86.4% for Nov
- All-type 4hr performance of 52.3% and Type 1 12hr performance of 78% - best Dec performance since Dec 2021
- 12-hour Type 1 performance was 78% in Dec - above operational plan of 77.4%



## What we are doing

- RSH pre-op assessment move to community – increase in clinic capacity from 6-9 clinic spaces
- Work progressing on new Urology Investigations Unit at RSH – opening in the Spring
- Opening all 56 new inpatient beds at RSH
- Progressing the opening of additional assessment spaces at PRH

## Thank you to Ward 25



**Ward 25** at RSH has opened as a new general medical ward. Gastro and surgical, previously on Ward 25, has moved to the new modular wards.

Since opening, the team on Ward 25 has focused on reducing the length of stay of patients and getting them home to recover quicker. They are making fantastic progress **#strongertogether**

# Better Together

**We're getting ready for an exciting change and are in the process of formalising our Group model ahead of April 2026 when SaTH and ShropCom will officially come together.**

NHS England have given their full support to us formalising our Group by April. In a letter to our two trusts, they said that the Group model offers a strategic advantage by strengthening collaboration and alignment. A Transition Committee has been established. The Committee will lead the preparations and governance arrangements for formalising our Group by April 2026.

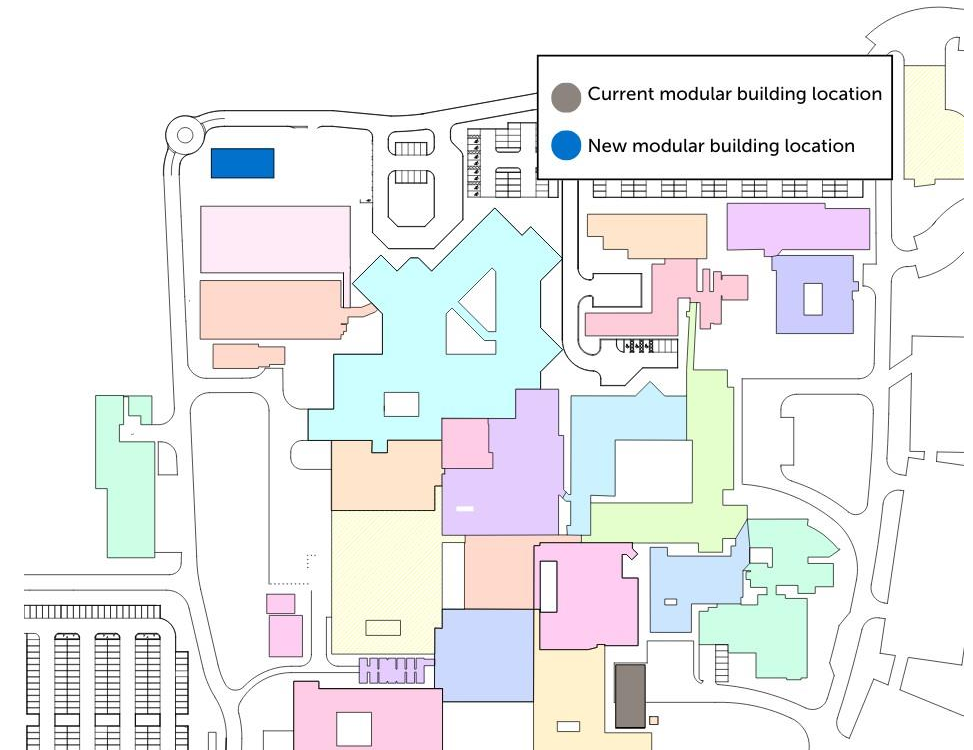
## What next?

- We will be hosting engagement sessions in the coming weeks and months for divisions, teams and staff groups. This will include sessions for groups to come together across both organisations. Please prioritise these.
  - Recruitment of one shared Board
  - Shared governance structures
- We want to make sure we have one voice that reflects our shared values and ambitions.

# Hospitals Transformation Programme

- We will soon be relocating the modular building in front of the Emergency Department. This is so we can continue with the progress we are making to expand the existing ED to create a dedicated children's emergency care footprint, ready for 2028
- Our contractors, Integrated Health Projects, have started the groundworks to prepare for the building relocation near our new modular wards
- We hope to complete the building relocation in Spring
- Remodelling work has also started on the ground floor of Block 31 – this will form part of the new waiting room for ED. **Thank you** to colleagues for their patience and flexibility in accommodating these changes in working location

## Site map showing building relocation



# Sustainability – solar canopy works

We are preparing the PRH site to start work on our solar panel car park canopy – following funding received from Great British Energy in October 2025

## What this means...

- Work will begin in stages from 6pm, Friday 23 January to the top deck of the staff car park (shown in green) – throughout the course of installation different sections of the car park will be closed
- To support this work, we are creating additional gravel spaces near the Ironbridge suite (shown in the site picture opposite). We expect all these spaces to be complete by the beginning of February, with some being available by the end of January.



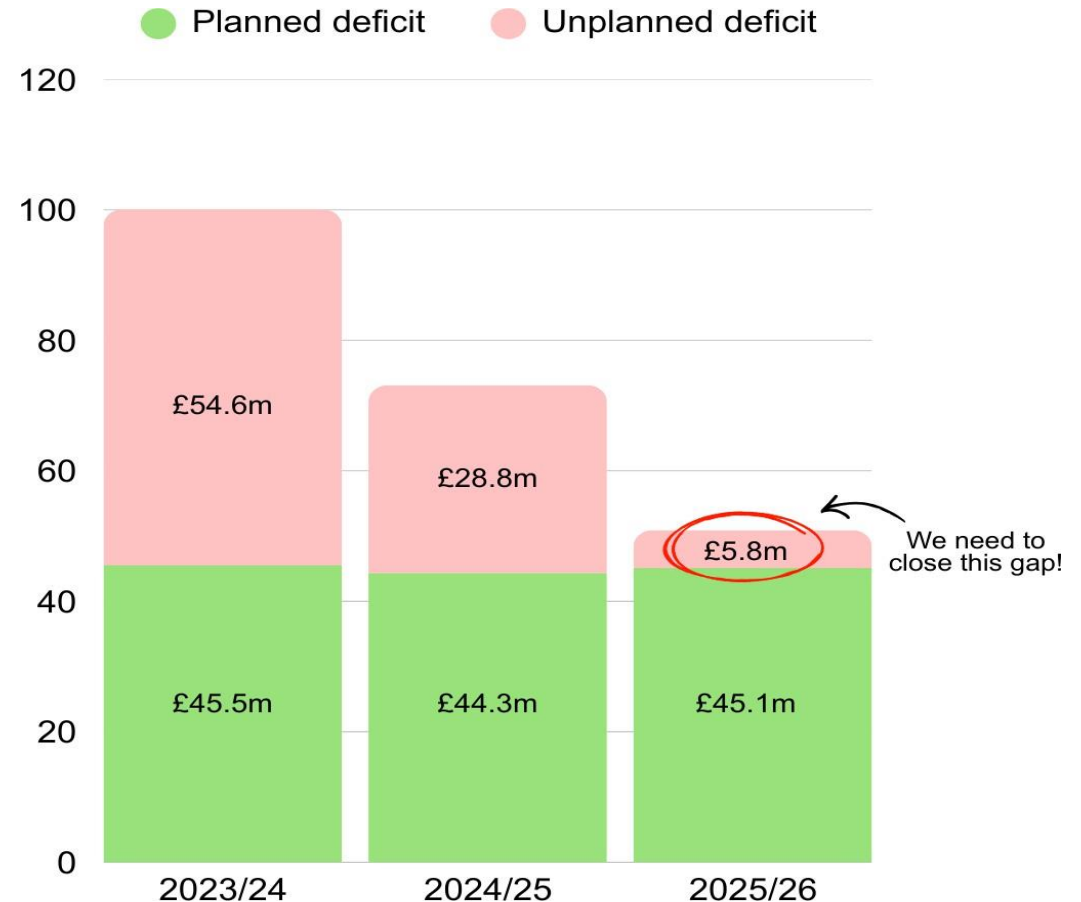
# Parking update

We know that parking continues to be a concern for colleagues, particularly with the large volume of construction currently underway at RSH. Long term we are working on a number of solutions to improve this and maximise our estate as much as possible. This includes:

- Opening a near-by offsite car park on Mytton Oak Road with a mixture of staff and contractor parking, providing approximately 200 additional spaces
- Working to open 80 spaces at the front of the site near the Copthorne building in Spring for staff
- In the coming months, we will also be demolishing some of our older estate near Stretton House to make more car parking space which will provide 60 additional spaces

# Adding value for patients

- Month 9 position – £1.9m deficit in month, £5.8m deficit year to date.
- We are close to achieving our plan, but if we don't take some urgent action, we will have a £10m gap at year end.
- This is not about one dramatic cut - it's about thousands of small, sensible decisions adding up.
- We are forecast to increase our CIP efficiencies by over 30% compared to 24/25 – thank you!



# New colleagues and new roles

## Amy Turley

Deputy Divisional Director  
of Nursing W&C Services



Amy has joined SaTH as the new Deputy Divisional Director of Nursing for the Women's and Children's Division, overseeing Neonatal, Paediatrics, Gynaecology and Fertility services.

She brings 24 years of nursing experience, including adult cancer services and work as a Professional Nurse Advocate Matron across four Trusts. Most recently, Amy worked at Birmingham Children's Hospital, having previously worked at The Royal Wolverhampton NHS Trust.

She is looking forward to working with colleagues across SaTH.

## Penny Bason

Group Programme  
Manager



Penny has joined SaTH as the Group Programme Manager, a new role working across SaTH and ShropCom to support the development of the Group Model.

This model aims to bring the two Trusts together under shared leadership and governance, while remaining separate legal entities, to standardise services, share resources and improve patient flow and care.

Penny brings 25 years of public service experience, including 15 years in Public Health at Shropshire Council, where she led partnership working, integration and transformation.

She grew up in Canada and enjoys sport and outdoor activities.

## Hannah Kaur

Executive PA



Hannah has recently moved into the role of Executive Personal Assistant within the Trust, supporting the executive team.

She brings two years' NHS experience, alongside a background in business development within leading accounting and law firms. Hannah's focus is on effective planning, organisation and high-quality executive support to help deliver strategic priorities.

Outside of work, she enjoys walking and hiking, and has previously competed successfully in ballroom and Latin dance competitions.

# Meet the Team: Health Literacy Team



**Louise Stevens,**  
Librarian – Telford  
Health Library



**Sarah Collier,**  
Patient Experience  
Facilitator



**Lynn Pickavance,**  
Patient  
Representative

**Almost half of adults struggle to understand written health information, which can affect their ability to make informed choices. The Health Literacy Team works to make information clear and simple, helping patients feel confident and involved in their care.**

Health Literacy Month take place each October and last year the team ran awareness stalls, delivered training, and promoted tools to make patient information easier to read.

The team also leads a Patient Information Panel, whose work was recently featured in a national NHS case study.

To support this work colleagues can attend training to learn more about how using plain language can help along with useful writing techniques and tools.

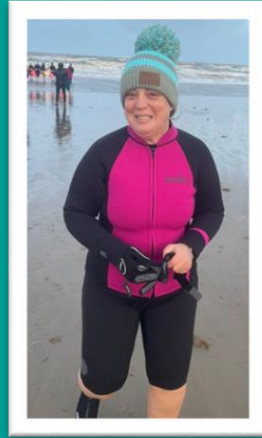
**Contact:** Louise Stevens  
**Email:** [l.stevens@nhs.net](mailto:l.stevens@nhs.net)

# Recognising our colleagues



Congratulations to Jason Kasraie who has been appointed the second President of the Association of Reproductive and Clinical Scientists (ARCS).

ARCS was founded in 2020 and are a professional body that supports the research and reproductive sciences in the UK and worldwide.



Well done to Janine Laming, who together with the 'Titty Dippers' cold water swimming group has raised over £3500 for the Lingen Davies Sunflower Appeal by taking part in the New Years Day cold water swim at Wallasey Beach.



The Joint Advisory Group training centre's (JAG) annual report shows excellent results, with over 70% of trainees rating courses above expectations. The faculty's multi-professional approach and plans to expand procedures reflect positively on the Trust. Thanks to all involved for their hard work and commitment.



Well done to Jo Sawyer, Head of Research and Innovation who has passed her Coaching Apprenticeship with a Distinction

# Community Engagement

**Dementia**    **Diabetes**    **Respiratory**    **Cardiovascular**

We are currently developing our SaTH Community Engagement & Volunteer 5 –year strategy. To ensure we gain the views of our local communities in the development of our strategies we have held focus groups and issued an online survey. We have also issued a survey to SaTH managers for their views

Our public surveys for the strategies closed at the end of November, and results were presented to focus groups taking place during the first week of the month. In response to the survey results from over 300 members of the public, an additional focus group for the Community Engagement Strategy took place online in the evening in January, to enable working people to take part.

The process was presented to the Public Assurance Forum in January for feedback before the draft strategy is circulated for wider feedback

## Community Engagement Team Statistics



# Engaging at Princess Royal



You may remember the Patient Transport Desk as you entered Princess Royal Hospital...



But you may not have seen the new Transforming Princess Royal Hospital Hub, pictured here at its launch in September



Members of our department (*Community Engagement, Volunteer and Charity teams*) are available in the hub Monday – Friday between 09:00 and 16:30

The hub gives us a space to talk with people who are using our services and raise the profile of The Shrewsbury and Telford Hospital Charity.



Since opening, we have engaged with nearly 1200 people, more than 60% of whom were patients or visitors to the Trust.

# Volunteer Monthly Activity



## December 24

Number of Volunteers who completed a shift	158
Number of Volunteers under 25 who completed a shift	46
Total number of hours	1965
Number of volunteers at 31 <sup>st</sup> December 2025	262

## December 25

Number of Volunteers who completed a shift	121
Number of Volunteers under 25 who completed a shift	20
Total number of hours	1877
Current number of Volunteers	212

\*Please note that due to volunteer recruitment being paused during in December, we have seen a reduction in overall number of volunteers at SaTH.

# Trust becomes Approved Activity Provider for Duke of Edinburgh Award

Young people can now volunteer at the Princess Royal and Royal Shrewsbury hospitals as part of their Duke of Edinburgh's Award (DofE).

SaTH has become an Approved Activity Provider for the volunteering section of the DofE Award, offering volunteering opportunities for 14-24 year-olds who are working towards their Bronze, Silver or Gold DofE.

Volunteers aged 14-16 years-old will be able to help with fundraising and preparations for events for the Trust's charity, SaTH Charity, based at William Farr House in Shrewsbury.

Volunteers who are aged 16-18 years-old, in addition to the opportunities for under 16s, can also undertake meet and greet, companionship, and ward support roles. Volunteers aged over 18 years-old can become a volunteer driver or drive the patient transport buggy, as well as take on x-ray and A&E support roles.



# Discharge Support Volunteer Project

## Volunteer Driver Project Evaluation Published on Helpforce Website.

Our Volunteer Driver project completed it's first 6 months of service and was evaluated in November.

The key highlights were:

- **666** journeys made during the evaluation period.
- **98.2%** patients collected within 30 minutes of being ready.
- **99.7%** of patients were very happy, or happy with the service
- **99.1%** of patients felt that the service had helped them to feel less anxious about getting home.

We are particularly proud to discover that **40.0%** of patients who utilised the service were in the **1st and 2nd quintiles for deprivation**.

Helpforce have also asked permission to publish the evaluation on their website and this is now available the public.

### Volunteer Discharge Driver Role Evaluation Report

The Shrewsbury and Telford Hospital NHS Trust  
(Royal Shrewsbury Hospital & Princess Royal Hospital)

November 2025

helpforce

NHS

The Shrewsbury and  
Telford Hospital  
NHS Trust

# 5-Year Strategies for Community Engagement and Volunteers

## Engagement so far:

- Workshop with specific teams and ICB and Strategy colleagues
- Away Day with wider Public Participation Team
- Conversations with communities at events around the county and mid-Wales
- Survey issued to Community members & Volunteers – almost 400 responses
- Survey issued to SaTH Managers – closes 5/12/25
- Focus Groups (for both strategies)

## Next Steps:

- February 2026 – Draft strategy to attendees of focus groups, Public Assurance Forum, SaTH manager and ICB and partners for final comments
- April 2026 – Final version to the Public Assurance Forum and Senior Leadership Committee
- May 2026 – Trust Board

# Community Engagement & Volunteer 5-year Strategy Development

Workshop  
with  
Engagement  
team and  
ICB and  
Strategy  
colleagues

Conversations  
with  
communities  
at events  
around the  
county and  
mid-Wales

Survey  
issued to  
SaTH  
Managers –  
over 150  
responses

Community  
Engagement  
Strategy  
Development  
Focus Group  
22/01/26

## October

Away Day  
with wider  
Public  
Participation  
Team

## November

Survey  
issued to  
Community &  
members &  
Volunteers –  
almost 400  
responses

## December January

HTP Focus  
Group  
2/12/25

Volunteer  
Focus Group  
4/12/25

Staff Events

Public Events

# SaTH Charity update

## Shrewsbury Severn Rotary Critical Care Garden

- A focus group was held with Shrewsbury Severn Rotary club, to consider the plans to landscape the critical care outdoor terrace.
- Former patients, families, as well as staff members, contributed to the conversation.
- Award winning garden designer, Mike Russell, also attended and has agreed to design a garden for this important space that will be capable of having two beds and plenty of seating for patients, families, and members of staff.
- Plans will be shared with public and staff for further feedback.

## Lingen Davies Sunflower Appeal

- Lingen Davies has now raised over £300,000 for the £5million Sunflower Appeal, that will develop an anti-cancer treatment unit in Princess Royal Hospital, scheduled to open in 2029.
- Combined with the existing services in the Royal Shrewsbury Hospital, this development will double chemotherapy capacity across our region.
- There are numerous ways to support the Sunflower Appeal including volunteering, hosting a fundraiser, making an 'in memory' donation, attending a Lingen Davies event, or simply helping to spread the word.

## Transforming PRH Hub

With the hub in operation from September through December, some year end figures are available to share.

- We talked to at least:
  - 712 members of the public
  - 289 members of staff
  - 183 SaTH volunteers
- SaTH Charity sold over £1000 of merchandise and received many generous donations.
- Lingen Davies also sold their own merchandise and received donations for the Sunflower Appeal.

# SaTH Charity - Our Fundraisers



## Integrated Health Partners (IHP)

We are incredibly grateful to companies Integrated Health Partners (IHP), Dalkia, JCS, Longworth and O&B who joined together to raise an amazing £14,000 for Children's Services at SaTH

The different companies worked together as a team to raise a monumental amount for our newly launched campaign to raise money to build a sensory room and Sky Garden for the new children's ward, as part of our Hospitals Transformation Programme.

The teams participated in 2 events: walking up Snowdon in 80mph winds in November, and a 24-hour Cycling Santa challenge with non-stop indoor cycling.

The teams have said this is just the start of their fundraising efforts and plan to raise more money in the coming year.



# Working in Partnership



## Rotary Club and the Critical Care Garden


The Shrewsbury Severn Rotary Club have pledged to fundraise and build the roof garden of the Critical Care and Haematology Units in the new Hospitals Transformation Building. Teams from Critical Care, Haematology, the Rotary Club and gardener Mike Russell visited the building site to view the space and have further discussions about designing this outdoor space. The garden will provide a calm space for patients and their families, the trust said, supporting physical and mental wellbeing, as well as providing them and staff time away from clinical areas and the sounds of medical devices.

### Impact Statement:

*"Having safe access to outdoor areas, even briefly, is enormously valuable for some of the most unwell patients we look after. It supports early rehabilitation, reduces delirium and helps patients reconnect with the world beyond intensive care, all of which are vital to their recovery."* **Dr Chris Mowatt, Clinical Director for Critical Care.**



# Dates for your diary

Date	Time	Event	Booking
Wednesday 28 January	11:00 – 12:00	Monthly Hospital Update	
Wednesday 25 February	11:00 – 12:00	Monthly Hospital Update	
Thursday 26 February	18:30 – 19:30	<i>About Health</i> – Cardiovascular disease prevention and risk factor control	

**About Health** events are held on Microsoft Teams and take place 18:30 – 19:30. Further details and booking information can be found on our web pages here: <https://bit.ly/SaTHEvents>



# Thank you