



# Hospital Update

February 2026

# Moving to excellence: Our performance

## Double HIT list reduces wait times for patients



**Our amazing teams in the Elective Surgical Hub at PRH have undertaken two simultaneous high intensity theatre (HIT) lists in one day – a first for the Trust.**

Twenty patients had their day case operations as part of the lists – which are reducing the amount of time patients are waiting. The procedures undertaken were routine, low complexity - gall bladders, hernias and colorectal operations.

The HIT lists were led by Mr Saurav Chakravarty, Consultant Upper GI and Bariatric Surgeon and Mr Adam Farquharson, Consultant Colorectal Surgeon. **#strongertogether**

We continue to make steady progress:

- Cancer FDS – 83%, our 4<sup>th</sup> month in a row over 80%
- Cancer 62-day – 70.1%, our 3<sup>rd</sup> month in a row over 70%
- Elective – continue to reduce waiting lists
- Elective 18w RTT – 64.1%
- Diagnostics - DMO1 (6 week waits) – 81.4%
- UEC all-type 4hr performance of 51.6% and Type 1 12hr performance of 75.3%. Early signs of pathway improvement, with special-cause improvements in time to initial assessment, simple length of stay, SDEC utilisation, and early Discharge Lounge transfers



How we are  
doing



What we are  
doing

- Stronger Together– system-wide campaign focused on providing safe and timely patient care throughout March – launching soon
- All additional assessment spaces are now open at PRH as part of phase one UEC improvements
- Innovating to reduce waiting times for patients needing elective care (HIT lists)
- Phase 2 of cancer improvement programme to ensure patients start treatment within 62-days of referral

# Stronger Together: A sustainable future

## Waste savings

- Since introducing cardboard segregation, we collate around 10 tonnes of cardboard per month, which is compacted into 500kg bales and sold to recyclers, with the revenue generated used to pay the rental for the compaction equipment.
- We have saved over £25,000 in Procurement costs alone in the 12 months since partnering with a contractor for our furniture reupholstery service. This is without taking into account increased disposal costs. ShropCom will also be introducing to the service as part of the Group collaboration. Last year £6,000 was spent on disposal of upholstered furniture and 7.5 tonnes of waste produced (improvement on 12.5 tonnes and £10k from 2024).
- The Trust has exceeded NHSE's 60% target for proper disposal of offensive waste every month since July 2024. At PRH, the target has been beaten every month since April 2024, with an average of 85%. At RSH, the target has been exceeded every month since October 2024, improving from 2% to 76% in only one year. This has generated financial savings for the Trust of over £150,000.
- Carbon emissions have been reduced by more than 60 tonnes, which is the same as the annual carbon emissions of 39 homes.



From 31 March 2025, the law changed. We must now recycle the same way we do at home. This includes:

- Food waste
- Mixed recycling (plastics, cans)
- Paper and card
- General waste (non-recyclable)

You will see new bins and new processes across all Trust sites. Some changes happen behind the scenes, but your help in wards, departments and other areas is key to making this work.

**If you have any ideas to help us improve, or if you have any questions about waste or recycling, please contact Mark Leighton, the Trust's Waste Manager or email [sath.wastemanagement@nhs.net](mailto:sath.wastemanagement@nhs.net).**

# Better Together

We're getting ready for an exciting change and are in the process of formalising our Group model ahead of April 2026 when SaTH and ShropCom will officially come together.

## How we are working together

In our five-year plans, there's a phenomenal amount of digital improvement planned, with some shared ambitions:

- Full roll out of an integrated Electronic Patient Record
- Roll out of Order Comms giving easier access to pathology and radiology
- Better use of the Patient Portal and NHS App to deliver faster care
- Using our Estates and connecting areas through Telehealth
- Electronic prescribing

### Preparation: 2025/26

- One Board structure
- Develop shared objectives
- Shared People Committee

### Transition: 2026/27

- April 26: formally a Group
- Shared strategy
- More shared committees
- Create vision and values
- Shared services, where we can

### 2027-29

- Care closer to home - accelerating neighbourhood working
- Sustainable and financial balance
- Deliver Hospitals Transformation Programme
- Digital transformation

Engage patients, communities, partners and staff

# Hospitals Transformation Programme

## Emergency Department Refurbishment

- **We have completed**
- New majors area
- New resuscitation department
- **Next stage**
- Handover of new ‘Ambulatory Majors’ at end of Feb – operational in March
- Beginning work to relocate the current Ambulance Receiving Area (ARA) building at front of department

ED waiting room and other ancillary areas	To start – January 2026 Expected to complete – Summer 2026
Children’s emergency footprint	To start – Spring 2026 Expected to complete – Spring 2027
Separate ED entrance	To start – Spring 2026 Expected to complete – Summer 2026
Triage rooms and ED reception	To start – Spring 2026 Expected to complete – Autumn 2026
Ambulance Receiving Area (ARA)	To start – Summer 2027 Expected to complete – Autumn 2027

## Lingen Davies Sunflower Appeal



Thank you to staff who helped turned SaTH yellow on World Cancer Day to shine a light on the Sunflower Appeal – which aims to raise £5m to bring a dedicated cancer treatment centre to Princess Royal Hospital and provide the space to double the capacity of chemotherapy provision in the region.

Lingen Davies are hosting a range of events and fundraising activities to help reach their target – find out how you can get involved on their website: [Lingen Davies Events | Get Involved | Cancer Fundraising Events](#)

# HTP Engagement January 2026

## Out and About in the community

Four library drop-ins held have an average attendance of 8, with the slower and quieter library environment allowing for lengthy conversations with a different range of individuals than would be expected in a market, for instance families with young children have engaged with all library drop-ins so far and were glad of the information and chance to ask about details while their child was safely occupied.

Concerns at the RSH neighbour's drop-in were mostly around car parking and the modular buildings that have and will be constructed on the northern edge of the site.

- Wellington Library (Live Well Hub) – 8<sup>th</sup> January
- Newport Library (joined by Healthwatch T&W) – 13<sup>th</sup> January
- Whitchurch Library – 23<sup>rd</sup> January
- RSH Neighbours drop-in – 27<sup>th</sup> January
- Oswestry Library – 28<sup>th</sup> January

## Presentations

Public Assurance Forum, 19<sup>th</sup> January – Attendees approved HTP About Health presentation for public use.

About Health: HTP, 27<sup>th</sup> January – 17 members of public in attendance with some questions about design slides, particularly the examination room mock-up. Request for more PRH information going forward.

# Ongoing HTP Engagement

## Engagement planned for February:

- Bridgnorth Library drop-in, Monday 2<sup>nd</sup> February
- Broseley Library drop-in, Friday 6<sup>th</sup> February
- Shropshire Association of Local Councils, presentation, Monday 9<sup>th</sup> February
- Marden PPG, presentation, Tuesday 10<sup>th</sup> February
- Shrewsbury Severn Rotary meeting, Tuesday 10<sup>th</sup> February
- Ludlow Library drop-in, Wednesday 11<sup>th</sup> February
- Friends of SaTH executive committee, presentation, Monday 16<sup>th</sup> February
- Newtown Library drop-in (with PTHB), Tuesday 24<sup>th</sup> February



Planned Library drop-in sessions,  
January – March

# Meet the Team: Medical Engineering Services

A few faces from the team:



**Jan Leeson,**  
Head of Medical  
Engineering Services



**Corrine Gwilliams,**  
Capital Equipment  
and Business Manager



**Robert Anderson,**  
Medical Device and  
Clinical Coordination  
Project/Quality Manager



**Jonathan Ashcroft,**  
Medical Device Safety Officer



**Stewart Johnson,**  
RSH Team leader



**Carl Ray,**  
PRH Team leader

The Medical Engineering Department at SaTH is responsible for the maintenance, safety, and compliance of a wide range of medical equipment across our hospitals. This includes critical devices such as anaesthetic machines, ventilators, neonatal equipment, dialysis machines, infusion pumps, patient monitors, and defibrillators.

The department delivers comprehensive medical device training across both RSH and PRH, ensuring staff can use all equipment safely and effectively. SaTH's medical engineering services are certified to ISO 13485:2016 and ISO 9001:2015, demonstrating full compliance with quality and regulatory standards.

Our technicians and engineers provide servicing, repairs, calibration, and asset management to maintain equipment performance. A dedicated Medical Device Safety Officer (MDSO) supports incident reporting and learning, working with clinical teams and national bodies to promote patient safety.

The department also advises on procurement, evaluates new technologies, and supports lifecycle management of equipment. Operating Monday to Friday, with an on-call service outside of hours, the team ensures 24/7 coverage for urgent equipment needs across all SaTH sites.

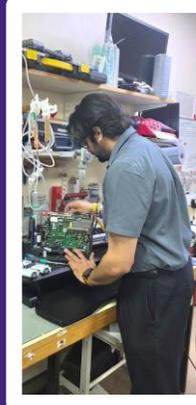
# Recognising our colleagues



Congratulations to the recent cohort who have completed the Foundations of Supervision & Team Leadership (FOSATL).



Four members of the CSS senior management team are raising money for the Lingen Davies Sunflower Appeal by running, walking, skiing 3946km between January and June 2026. Martin Hall, Anna Martin, Angus McGregor and Heather Rowley chose 3946km as it is the distance between the four places where they were born.



From 9 – 13 February we celebrated National Apprenticeship Week. We have 240 people either on active apprenticeship programmes or existing staff who are completing a qualification alongside their current jobs. Apprenticeships are a vital part of how we support people to build skills for life and develop meaningful careers within the NHS.



**Anna Martin**  
*Divisional Director of Operations  
for Clinical and Scientific Services*

The Trust is working closely with colleagues in the North Midlands and Cheshire Pathology Service (NMCPS) to shape implementation of the N8 Pathology network which will include our Trust, RJAH and NMCPS. Anna Martin has, alongside her current role, agreed to provide operational leadership as Programme Director to support our colleagues in the NMCPS, helping to improve services across our healthcare systems. We are delighted that Anna has taken up this important role and are grateful for her leadership to support improvements in Pathology services across the whole network.

# Community Engagement

# Community Engagement Dashboard



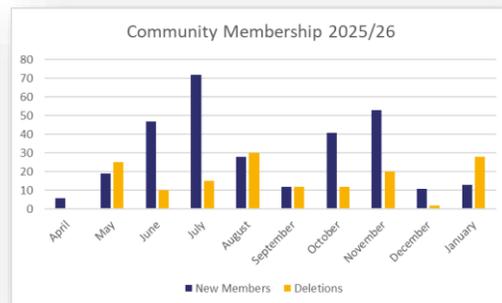
## Membership

	Individuals	Organisations
Joined	13	0
Unsubscribed	28	0
Net gain	(15)	0
Total at end of January	<b>5336</b>	<b>472</b>



## Events

	Held	Attended
Community		0
Face-to-face meeting (including hybrid)	0	3
Online event	4	0
Total in January	<b>4</b>	<b>3</b>



Unsubscribe rate  
**0.52%**





# Engagement in January Core20PLUS Communities

## Gypsy Traveller communities

We are working with an officer from GT Wales to see how we can reach out to these communities in Powys. At this stage, we have agreed to meet online quarterly and will be advised of any opportunities to visit the sites. For context there are 2 sites, one with 12 pitches and one with 5. Homelessness is a major issue in the community.



## Mental Health

At the January meeting, Telford Mental Health forum discussed suicide, highlighting that STW are an outlier for suicide in women of menopausal age.

The **Orange Button** scheme was launched by our local councils in August 2025. People who are having thoughts of suicide, or who are worried about a friend or family member, can now “push the button” when they see someone wearing a distinctive orange badge, and ask them for information, support, and a listening ear.

The orange button is worn by people who have undergone specialised suicide prevention training, and while they are not able to counsel people, they can provide comprehensive signposting to relevant services.

Further information is available: <https://www.telford.gov.uk/healthy-telford/orange-button-community-scheme/>



**TALKING ABOUT SUICIDE  
DOESN'T CAUSE PEOPLE TO  
KILL THEMSELVES. NOT  
TALKING ABOUT IT MIGHT.**

# Looking Ahead – Core20PLUS Engagement

	National Events			About Health			Confirmed Community Group Visits		Community Events	
February	 <b>Heart Month</b>	<b>04/02</b> World Cancer Day			<b>26/02/26</b> Cardiovascular disease prevention and risk factor control  Dr Jayesh Makan		26/02/26 Multi-agency visit to Donnington Traveller site			
March	Brain Tumour Awareness Month	Ovarian Cancer Awareness Month	11/03/26 National No Smoking Day		<b>TBC</b>				12/03/26 Hidden Illness and Disabilities Exhibition Telford	14/03/26 Maternity Open Day Princess Royal Hospital

**Cancer**      **Diabetes**      **Respiratory**      **Cardiovascular**

April	Bowel Cancer Awareness Month			28/04/26 HTP Update		30/04/26 How will AI transform healthcare in endoscopy at SaTH?	Shropshire Armed Forces Outreach			
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# Volunteers

# Volunteer Monthly Activity



January 25	
Number of Volunteers who completed a shift	160
Number of Volunteers under 25 who completed a shift	53
Total number of hours	2224
Number of volunteers at 31 <sup>st</sup> February 2026	279

January 26	
Number of Volunteers who completed a shift	126
Number of Volunteers under 25 who completed a shift	21
Total number of hours	1871.5
Current number of Volunteers	220

\*Please note that due to volunteer recruitment being paused during in December, we have seen a reduction in overall number of volunteers at SaTH.

# Volunteer Highlights

## Welcome Nicci!

The Volunteer Team would like to welcome Nicci Smith as our new Volunteer Facilitator. Nicci joined us on the 5<sup>th</sup> January from the Charity Sector, her experience of working with volunteers, along with managing projects has allowed her settle impressively into the team.

## Special thanks from Paul Brown Day Hospital.

Our Volunteer Driver Service has been recognised by Stroke Governance which has highlighted the volunteers support in driving TIA Stroke patients back home following their appointments.

*'This has been extremely helpful in ensuring such an urgent and vulnerable cohort of patients are making it back home in a timely manner from their appointments, whilst relieving our hospital transport service which is very in demand across our hospital footprint.'*



Nicci Smith – Volunteer Facilitator

# Discharge Support Volunteer Project

## Volunteer Driver Service Update

**219**

Journeys completed in  
January

**17**

Operational volunteer  
drivers in January

**3**

New volunteer drivers in  
progress

- Our volunteer drivers continue to offer their service and support to patients needing to get home from the hospital, and during the month of January, our volunteer driver service completed **219** journeys.
- We also successfully trialled a Saturday shift supporting Renal Patients to get home quicker and have more weekend dates planned in February.
- The Volunteer Driver Service has also begun regularly supporting clinics for the Paul Brown Day Hospital in PRH to help get their patients home quicker and reduce waiting times.



# SaTH Charity

# Supporting our Patients

## Xray Window £15,000

There are 2 theatres at the Royal Shrewsbury Hospital, both capable of stereotactic guided biopsies. However, only one room could x-ray the specimen. Being able to x-ray the specimen is very important as it is a visual aid to show the correct area has been sampled. A second x-ray window was requested to increase capacity, improve the patient journey and reduce the number of insufficient biopsies requested.

### Impact Statement:

*“Being able to x-ray the specimen is very important as it is a visual aid to show the correct area has been sampled. The additional x-ray window has allowed both theatres to visualise the specimens, harvesting more samples preventing ‘insufficient’ pathology biopsies. An insufficient biopsy results in multiple biopsies for patients, delays in treatments and a poor patient experience. The additional x-ray window has standardised the process for all patients requiring this service and increased our capacity as patients do not require further appointments if the biopsy was insufficient.”* - **Sian Burley, Deputy Superintendent & Advanced Practitioner – CSS Division**



# Supporting our Staff

## Small Things Fund

£1,892 was spend from the Small Things Big Difference Fund (funded by the staff Lottery) which makes purchasing small items such as kettles and microwaves for staff restrooms much easier for our hardworking staff

### Impact Statement

“Hello, I have collected and put it in prime position ready for use, thank you so much for everything you have done to help. Again thank you for everything, You have some very happy people here today 😊” - **Amanda Williams – Business Support Officer/Administrator**

“Hi Julia, That's fantastic news, thank you for supporting our team, they our delighted.  
“ - **Helen Brown, Lead Governance Sonographer**

“Thank you and the charitable fund for this very kind gesture. We will look at how we can support the charitable fund in the future so that others can benefit from the incredible work you guys do.” – **Tony Davies, Lead for Safety and Governance**



# Our Fundraisers

## Bryce Corden's and Debbie Regan are both fundraising for the Children's Services Campaign

Spurred on by a connection to the hospital, Bryce and Debbie have set up ambitious fundraising targets to raise money to support the campaign to raise money for the new children's ward Sky Garden and Sensory room when the ward moves to Royal Shrewsbury Hospital.

Bryce, who's partner Beth works in the Play Team on the Children's Ward, is Trekking across Snowdon and plans to raise £2,000 for the campaign. The hike will be 75 kilometres long with an elevation gain of ± 4,000m.

Debbie works in the Women and Children's Admin Team and the Team of about 40 members are coming together to walk a more traditional route up Snowdon on 13<sup>th</sup> June. Together they hope to raise £10,000. Their fundraising efforts were kicked off with a Tombola organised and run by DFN Intern Jared who raised almost £100 for the cause.



# Events

Upcoming fundraisers:

[Jane France is fundraising for The Shrewsbury and Telford Hospital NHS Trust Charity](#)

[Bryce Corden is fundraising for The Shrewsbury and Telford Hospital NHS Trust Charity](#)

[Jane Vaughan is fundraising for The Shrewsbury and Telford Hospital NHS Trust Charity](#)

[Debbie Regan is fundraising for The Shrewsbury and Telford Hospital NHS Trust Charity](#)

Upcoming Events:

Charity Football Tournament – 31<sup>st</sup> May 2026

NHS Birthday Thank You – 5<sup>th</sup> July 2026

‘Off the Block 2026’ Abseil – 26<sup>th</sup> September 2026



# Community Engagement & Volunteer 5 year strategies

Our Community Engagement and Volunteer strategies are now at draft stage and being shared with stakeholders for final comment before they return to the Public Assurance Forum, SaTH Senior Leadership Committee and on to Public Trust Board in May.

There has been extensive engagement during development of the new strategies including:

- Workshops with engagement team and ICB and Strategy colleagues October 2025
- Away Day with wider Public Participation Team October 2025
- Conversations with communities at events around the county and mid-Wales Oct 2025 onwards
- Survey issued to Community members and Volunteers November 2025 – almost 400 responses
- Survey issued to SaTH Managers November 2025 – over 150 responses
- Focus Groups held 2/12/25, 4/12/25 and 22/1/26
- Public Assurance Forum in September 2025 and January 2026

# Dates for your diary

Date	Time	Event	Booking
Wednesday 25 February	11:00 – 12:00	<b>Monthly Hospital Update</b>	
Thursday 26 February	18:30 – 19:30	<i>About Health</i> – <b>Cardiovascular disease prevention and risk factor control</b>	
Thursday 12 March	18:30 – 19:30	<i>About Health</i> – <b>Health and Wellbeing Services for people living with or affected by cancer</b>	
Wednesday 25 March	11:00 – 12:00	<b>Monthly Hospital Update</b>	
Tuesday 28 April	18:30 – 19:30	<i>About Health</i> – <b>Hospitals Transformation Programme Update</b>	
Wednesday 29 April	11:00 – 12:00	<b>Monthly Hospital Update</b>	
Thursday 30 April	18:30 – 19:30	<i>About Health</i> – <b>How will AI transform healthcare in endoscopy at SaTH?</b>	

**About Health** events are held on Microsoft Teams and take place 18:30 – 19:30. Further details and booking information can be found on our web pages here: <https://bit.ly/SaTHEvents>



# Thank you