



Hospital Update

March 2026

Moving to excellence: Exiting Special Measures

Thanks to your hard work, determination and dedication – SaTH is no longer in special measures.

- This is a significant milestone and is a proud moment for TeamSaTH
- It recognises substantial and sustained improvement in performance, finance and governance
- This is not the end of our improvement journey
- We have a plan which sets out how we will continue to move forwards – Group, hospitals and digital transformation
- We will be marking this incredible achievement – more details coming soon



Absolutely brilliant news!!
Well done all

This is brilliant news for our Trust, staff and patients.
Everyone makes a difference

Another fantastic day to be working as part of TeamSaTH.
Congratulations to all!

This is such good news!
And so deserving!

An incredible achievement by brilliant NHS workers

Huge congratulations to colleagues for this milestone achievement; great to see sustained improvements in services for people in our communities

Moving to excellence: Our performance



How we are doing

- SaTH ranked 78/134 Trusts in Q3 NOF results – and moved up to Segment 3. An incredible achievement!
- Cancer FDS – 80.2% in Jan, upper quartile nationally
- Cancer 62-day – 68.3% in Jan, out of bottom quartile
- Elective 52ww – almost eradicated
- Elective 18w RTT – 63.1% ahead of local target
- Diagnostics - DMO1 (6 week waits) 86.44% in Feb
- UEC month to date - 4 hours 53.1% and 12-hour type 1 79.4% - best 12-hour performance since Aug 24
- Average Ambulance Handover time is to-date 61 minutes - best performance since Aug 2025



Key updates

- We welcomed CQC inspection team across Medicine and UEC
- New Vanguard unit in place at RSH ED to support next phase of HTP
- Internal reconfiguration within RSH ED completed – inc. the opening of the new ambulatory majors
- Piloting UEC improvements through March and towards Easter to reduce waits for patients – seeing positive results
- Working with partners to reduce No Case To Reside

Ward 5 reopens for elective orthopaedic surgery



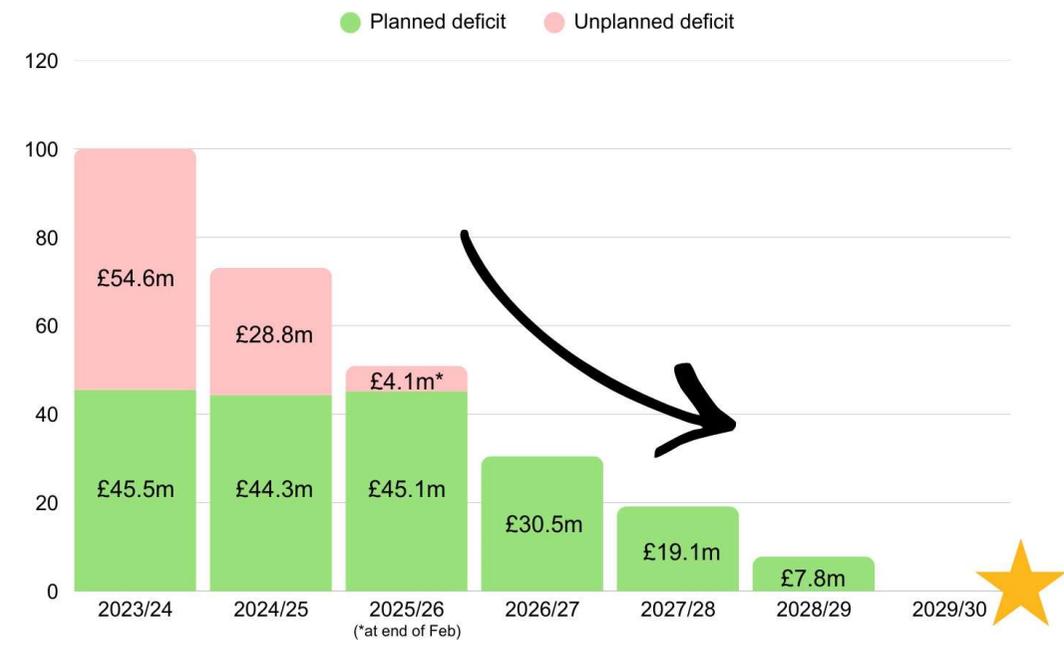
We have fantastic news to share - orthopaedic joint replacement surgery which requires an overnight stay has resumed at PRH.

Vital work to create a safer environment for our patients has been completed. It includes modern ventilation units, lighting and windows on Ward 5, where patients stay to recover after having their procedures.

It now means we are able to treat all joint replacement patients. We also had our first day zero patient on day 4!

Adding value for patients: Let's keep going!

- **THANK YOU!**
- On track to deliver financial plan – first time in 10 years!
- Cost Improvement Programme (CIP) on track to deliver £41.4m, our highest improvement plan to date.
- We are not complacent – we are still £4.1m overspent and must hit our financial target this year.
- If we don't hit our financial plan, this could have an impact on our funding for 26/27.
 - Exiting the Recovery Support Programme (RSP) has huge impact on our finances – more autonomy, but more to lose.
- 2026/27 won't be easy, but we have foundations and earlier planning in place.



Better Together

We're getting ready for an exciting change and are in the process of formalising our Group model ahead of April 2026 when SaTH and ShropCom will officially come together as Shropshire, Telford and Wrekin Community and Hospitals NHS Group

- All on track to formalise our Group on Wednesday 1 April
- Together, we will be the **Shropshire, Telford and Wrekin Community and Hospitals NHS Group**
- We will keep sharing updates as details emerge
- We plan to hold the first private Boards in Common meeting on Thursday 9 April
- Great to see teams already working together
- We have more engagement events planned to listen to colleagues about opportunities
- 1 April is just the start – 2026/27 is our transition year!

How we are working together

Our Schwartz Round teams are coming together to benefit colleagues across the Group...

Schwartz Rounds are a reflective practice forum which fosters the health and wellbeing of colleagues, no matter what role they are in. 85% of staff who participate in Schwartz Rounds report feeling better able to care for their patients.

The Schwartz Round teams have come together to strengthen the offer for colleagues across the Group, including building a stronger peer support network. Find out about the upcoming Schwartz Rounds on the intranet.

Hospitals Transformation Programme

ED Refurbishment

We have completed

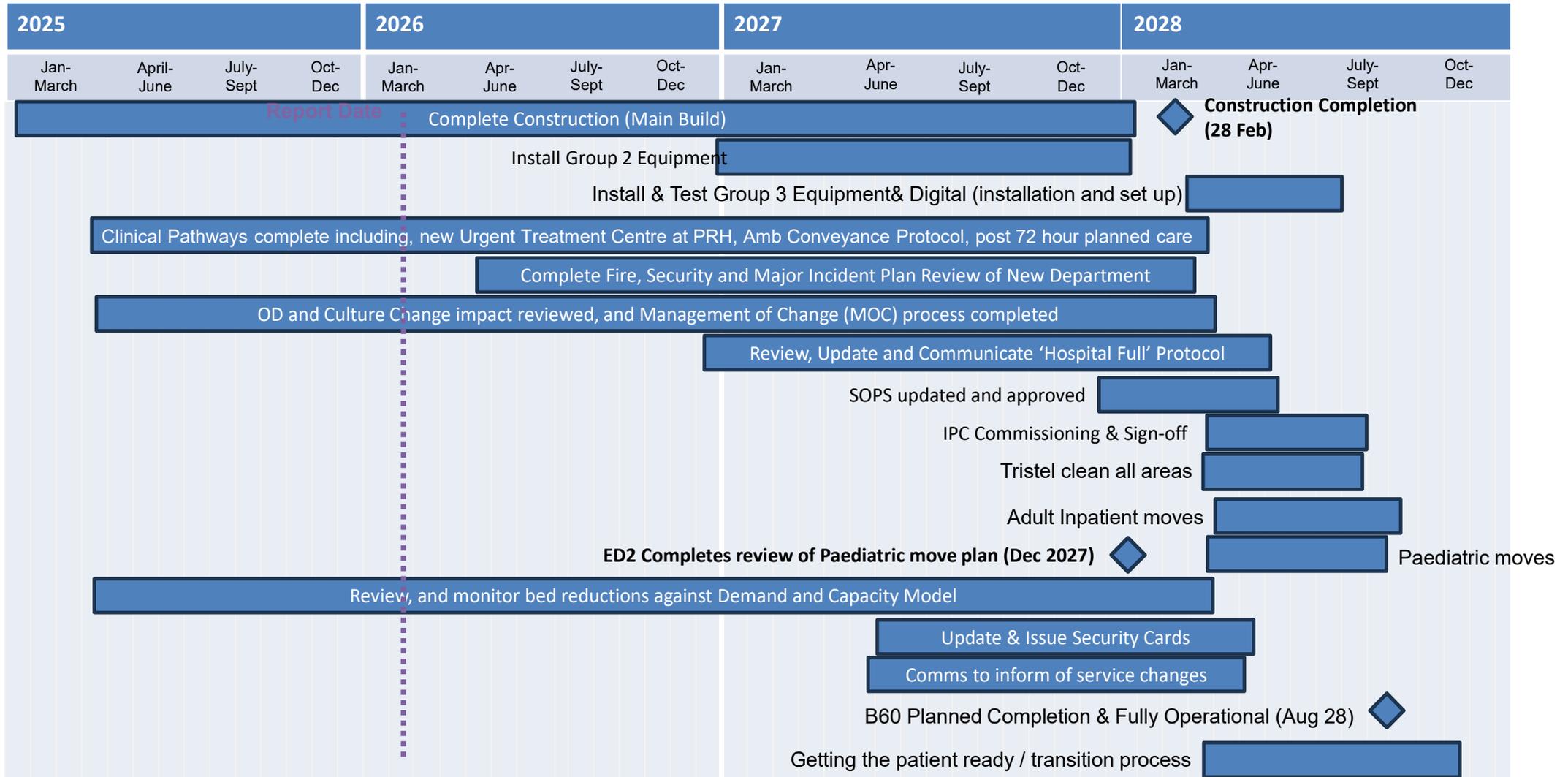
- New majors area – March 2025
- New resuscitation department – September 2025
- New ambulatory majors – 4 March 2026

Next stage

- Relocation of Ambulance Receiving Area (ARA) building at front of department – expected April



B60 Critical Path Overview



Construction – ED refurbishment

We have completed

- New majors area
- New resuscitation department

Next stage

- Handover of new ‘Ambulatory Majors’ at end of Feb – operational in March
- Beginning work to relocate the current Ambulance Receiving Area (ARA) building at front of department

Future phases

ED waiting room and other ancillary areas	To start – January 2026 Expected to complete – Summer 2026
Children’s emergency footprint	To start – Spring 2026 Expected to complete – Spring 2027
Separate ED entrance	To start – Spring 2026 Expected to complete – Summer 2026
Triage rooms and ED reception	To start – Spring 2026 Expected to complete – Autumn 2026
Ambulance Receiving Area (ARA)	To start – Summer 2027 Expected to complete – Autumn 2027



Construction next steps

- We will soon be relocating the modular building in front of the Emergency Department. This is so we can continue with the progress we are making to expand the existing ED to create a dedicated children's emergency care footprint, ready for 2028
- Our contractors, Integrated Health Projects, have started the groundworks to prepare for the building relocation near our new modular wards, we hope to complete the building relocation in Spring
- Whilst not related to HTP, we are also hoping to bring a modular theatre to RSH to be sited next to the new modular wards (Ward 38 and 39). Our Surgery, Anaesthetics & Critical Care division are in the planning phase for this, and we will share more information with you as soon as we are able to

Site map showing building relocation



Princess Royal Hospital

Since opening in June of 2024, the Planned Care Hub in PRH has seen over **8000** patients, and nearly **5500** in the past 12 months.

This state-of-the-art facility has been central to the reduction in elective lists that has been represented in national league tables. While there is still much work to be done, the new and purpose-built facilities are bringing waits down.

The Orthopaedic ward in PRH will be reopened in March, with new air exchanges in place, which will enable us to fully reinstate elective orthopaedic surgery, and make further improvements to our elective lists.

In planned care, we were the most improved trust nationally for our 18-week referral to treatment performance, with a 14% increase between April and September.

Data released by NHS England (December 2025) shows that 64.1% of patients are being seen within 18 weeks of being referred for elective treatment.

We recently ran our first double high intensity theatre lists in one day – which enable patients to have their planned operation much quicker.

Engagement planned for March:

- HTP Focus Group – Thursday 5th March, 10:00-12:00
- Donnington Live Well Hub (drop-in) – Friday 6th March, 9:30-11:30
- Madeley Library drop-in – Thursday 12th March, 10:00-12:00
- Bishop’s Castle Library drop-in – Friday 20th March, 10:00-13:00
- Welshpool Library drop-in – Monday 23rd March, 10:00-13:00



Planned Library drop-in sessions,
January – March

Meet the Team: Group People & OD Senior Leadership Team



Rhia Boyode
Group Chief People
Officer



Dawn Thompson
Associate Director of
Culture



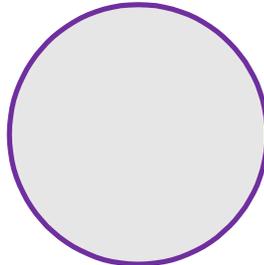
Jake Mairs
Deputy Group Chief
People Officer –
joining 1 April 2026



Sabeena Khanna
Associate Director of
Transformation and
Business Partnering



Simon Balderstone
Director of Workforce
Operations



Vacant role
Associate Director of
Education

People & OD have now concluded phase 1 of their Management of Change and are pleased to introduce their new senior leadership team.

The team now has offices at Shrewsbury Business Park and the three headquarters across Shrewsbury and Telford from Monday to Friday.

We are still to recruit to the Associate Director of Education role.

Recognising our Colleagues: International Women's Day



Thank you to all our colleagues on this International Women's Day!



Public Participation Report

Community Engagement Dashboard



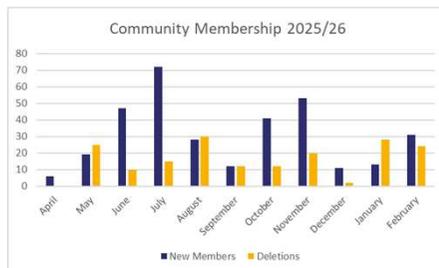
Membership

	Individuals	Organisations
Joined	31	0
Unsubscribed	24	0
Net gain	7	0
Total at end of January	5349	472

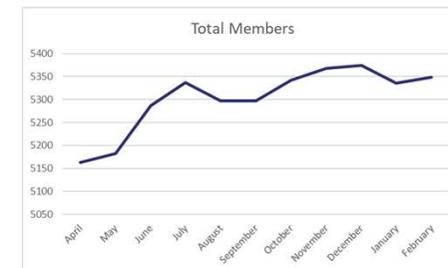


Events

	Held	Attended
Community		0
Face-to-face meeting (including hybrid)	0	5
Online event	2	1
Total in January	2	6



Unsubscribe rate
0.45%



Dementia Diabetes Respiratory Cardiovascular

	National Events			About Health			Confirmed Community Group Visits		Community Events	
March	Brain Tumour Awareness Month	Ovarian Cancer Awareness Month	11/03/26 National No Smoking Day		Health and Wellbeing Services for people living with or affected by cancer				12/03/26 Hidden Illness and Disabilities Exhibition Telford	14/03/26 Maternity Open Day Princess Royal Hospital

Cancer Diabetes Respiratory Cardiovascular

April	Bowel Cancer Awareness Month			28/04/26 HTP Update		30/04/26 How will AI transform healthcare in endoscopy at SaTH?	Shropshire Armed Forces Outreach			
May	18 - 24 May Dementia Action Week	04 - 10 May Deaf Awareness Week	28/05/26 World Blood Cancer Day		21/05/26 Operational Update			Telford Veterans Models for Heroes		



February 25

Number of Volunteers who completed a shift	166
Number of Volunteers under 25 who completed a shift	68
Total number of hours	2348
Total number of Volunteers at 28 th February 2025	265

February 26

Number of Volunteers who completed a shift	133
Number of Volunteers under 25 who completed a shift	25
Total number of hours	1917
Current number of Volunteers	224

*Please note that due to volunteer recruitment being paused December 2025-March 2026, we have seen a reduction in overall number of volunteers at SaTH.

Duke of Edinburgh Approved Activity Provider (AAP) Event

Eve Simmonds-Jones, Volunteer Services Manager, and Nicci Smith, Volunteer Facilitator, were invited to attend an Approved Activity Provider (AAP) Event for the Duke of Edinburgh at the HSBC Building in Birmingham on the 3rd February. As the only AAP from the NHS in attendance, it was a great opportunity to share the opportunities we offer young people and how we manage our services, along with listening to what the other AAP's offer and gaining a valuable insight into the wider Duke of Edinburgh programme.



Volunteer Appointment Reminder Calls – 6 Month Pilot

Our Volunteer Appointment Reminder Service has now completed its initial 6-month pilot and saw almost 700 calls made to patients to remind them about their forthcoming Ophthalmology Appointment. The data from this pilot is currently being evaluated and we look forward to sharing this once it is finalised.

Invitation to the House of Commons

Julia Clarke, Director of Public Participation, and Hannah Morris, Head of Public Participation, were invited to attend a reception in the House of Commons on 5th February where Helpforce brought together distinguished speakers and guests to explore how the healthcare and VCSE sectors, as well as policymakers and funders, can play their full role in transforming the impact of volunteers.

Helpforce also launched and presented their landmark report, 'Reimagining Healthcare Volunteering' which we are very proud to say prominently featured the volunteering services and projects we currently offer, along with referencing the impact and success of our Volunteer Driver Service.



Charity Monthly Activity



February 2025	
Total Income (Dec)	£22,679
Number of In Memory Donations (funeral collections)	4
Number of Legacy Donations	1
Number of Charitable Expenditure requests approved	22
Value of the Charitable Expenditure requests approved	£12,318

February 2026	
Total Income (Dec)	£27,161
Number of In Memory Donations (funeral collections)	6
Number of Legacy Donations	0
Number of Charitable Expenditure requests approved	35
Value of the Charitable Expenditure requests approved	£49,465



Please note: The 'Value of Charitable Expenditure request approved' is different from the charitable 'expenditure on the next slide' as it reflects approvals but not the physical purchase and debit of funds from the charitable bank account



Shrewsbury and Telford
Hospital Charity



The SaTH Charity W&C appeal launched over Christmas, and has raised over £20,000 to date, to be used in the development of a children’s terrace garden, a sensory room, and a school room in the new building at Royal Shrewsbury Hospital.



Further engagement around these important features in the new building will be taking place in the next quarter, we will ensure our focus group and community members are kept informed.



Rotary Club of Shrewsbury Severn

ITU/Oncology Terrace Garden campaign

A focus group was held in December, with **Shrewsbury Severn Rotary Club**, to consider the plans to landscape the ITU/Oncology terrace garden.

Former patients, families, as well as staff members, contributed to the conversation.

Award winning garden designer, Mike Russell, also attended and has started on the design of a garden for this important space that will be capable of having two beds and plenty of seating for patients, families, and members of staff.

Plans will be shared with public and staff for further feedback in a focus group that will be held in the next quarter.



LingenDavies SUNFLOWER APPEAL



- This **£5million appeal** will grow cancer care across the region through the creation of a Lingen Davies Cancer Centre at Telford's Princess Royal Hospital by 2029.
- Combined with current services, this development will **double chemotherapy capacity across the region**. There will also be new lung and urology diagnostic clinics, and outpatient clinics.
- Currently, almost **40%** of patients accessing cancer care in Shrewsbury have a TF postcode. Offering services that are closer to home and doubling capacity will reduce stress and associated worry about lengthy wait times.



CAN YOU HELP US GROW CANCER SERVICES?

lingendavies.co.uk/sunflower-appeal



Donate today

PRH Respiratory Centre

Vacated clinical space in Princess Royal Hospital, as part of HTP, provides an opportunity to develop a Respiratory Day Unit – with support from charitable funding.

Our vision is to:

- Consolidate our respiratory specialists in one centre that will **serve our entire region**
- Provide **faster diagnostics and treatment** for respiratory conditions
- **Utilise existing, high-quality clinical space** in the current PRH W&C centre, which will be available once clinical moves have taken place



Events



Upcoming fundraisers:

[Henrietta Ball is fundraising for The Shrewsbury and Telford Hospital NHS Trust Charity](#)

[Jane France is fundraising for The Shrewsbury and Telford Hospital NHS Trust Charity](#)

[Bryce Corden is fundraising for The Shrewsbury and Telford Hospital NHS Trust Charity](#)

[Jane Vaughan is fundraising for The Shrewsbury and Telford Hospital NHS Trust Charity](#)

[Debbie Regan is fundraising for The Shrewsbury and Telford Hospital NHS Trust Charity](#)

Upcoming Events:

- Charity Football Tournament – 31st May 2026
- NHS Birthday Thank You – 5th July 2026
- 'Off the Block 2026' Abseil – 26th September 2026



Date	Time	Event	Booking
Wednesday 25 March	11:00 – 12:00	Monthly Hospital Update	
Tuesday 28 April	18:30 – 19:30	<i>About Health</i> – Hospitals Transformation Programme Update	
Wednesday 29 April	11:00 – 12:00	Monthly Hospital Update	
Thursday 30 April	18:30 – 19:30	<i>About Health</i> – How will AI transform healthcare in endoscopy at SaTH?	
Thursday 21 May	18:30 – 19:30	<i>About Health</i> – Operational Update	
Wednesday 27 May	11:00 – 12:00	Monthly Hospital Update	

About Health events are held on Microsoft Teams and take place 18:30 – 19:30. Further details and booking information can be found on our web pages here: <https://bit.ly/SaTHEvents>



The Shrewsbury and
Telford Hospital
NHS Trust



Thank you



Our Vision: To provide excellent care for the communities we serve